

ProCon Leicestershire Awards Dinner 2021

TICKET BOOKING TERMS & CONDITIONS

1. The following conditions set out the basis on which ProCon Leicestershire provides tickets for the ProCon Leicestershire Awards Dinner (Awards Dinner). The Customer understands the contract is with ProCon Leicestershire (ProCon). ProCon and the Customer agree that these terms and conditions are the only terms and conditions that apply to the agreement between them.
2. In the event of postponement or cancellation of the ProCon Leicestershire Awards Dinner due to the failure of a third party supplier to fulfil their agreement, ProCon will use reasonable endeavours to make alternative arrangements. However, ProCon cannot be held liable for any situations out of their control.
3. In the event of cancellation, ProCon will endeavour to refund tickets. In the event of postponement, refunds may be made if guests cannot make the alternative date given.
4. As soon as a booking is made the customer will be invoiced for the ticket costs in full. The invoice price is payable in full within 30 days of the invoice date. If the invoice date is within a month of the Awards Dinner date, the invoice will be payable immediately. If payment is not received when due, ProCon may, without liability, cancel the tickets.
5. Ticket cancellations should be made in writing, by post or email, to ProCon Leicestershire Limited. ProCon will endeavour to find alternative guests for the function. If, however, ProCon is unable to do so, the Client will then be liable for and pay to ProCon a cancellation fee on the following scale:

- if cancelled more than 90 days prior to Awards Dinner:	50% of ticket price
- if cancelled more than 60 days prior to Awards Dinner:	75% of ticket price
- if cancelled less than 60 days prior to Awards Dinner or in the event of the Client's non arrival on the date of the Awards Dinner:	100% of ticket price